

2-17-2022

## **THE ROLE OF CONFLICT MANAGEMENT SKILLS IN POLICING**

New York Law School

# THE ROLE OF CONFLICT MANAGEMENT SKILLS IN POLICING

## DATE

**Thursday**  
**February 17, 2022**

## TIME

**5:30 p.m.–6:45 p.m. EST**

## LOCATION

**Webinar**

Information on accessing the webinar will be provided via email closer to the webinar date.

## COST

**Free of charge**

## RSVP

**[www.nyls.edu/ADRrsvp](http://www.nyls.edu/ADRrsvp)**

## CLE

**1.5 credits in Areas of Professional Practice (NY transitional and nontransitional)**

**CLE Financial Aid Policy:**

**[www.nyls.edu/cletuitionassistance](http://www.nyls.edu/cletuitionassistance)**

This panel will address programs that train police officers to recognize manageable conflict and exercise skills in defusing confrontation.

## SPEAKERS

**Professor Kirk Burkhalter '04**, New York Law School

**Susan Herman**, former Deputy Commissioner, Collaborative Policing, NYPD; former Director, Mayor's Office of Community Mental Health

**Detective Jeff Thompson, Ph.D.**, Adjunct Associate Research Scientist, Columbia University Medical Center; NYPD Mental Health and Wellness Coordinator

## MODERATOR

**Professor Maria Volpe, Ph.D.**, Director of the CUNY Dispute Resolution Center, John Jay College of Criminal Justice



Kirk  
Burkhalter

Susan  
Herman

Jeff  
Thompson

Maria  
Volpe

